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CLS is a manager of a Comprehensive Provider Network funded through the Detroit Wayne Mental Health Authority.



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CLS Oakland County is funded through the Oakland County Community Mental Health Authority and Macomb County Community Mental Health.



CLS does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Free interpreter services are available. This report can be made available in Spanish, Arabic, audio and large print.

If special accommodations are needed to inquire about services, contact 734-722-6364.



COMMUNITY  
*Living*  
SERVICES  
*Your Life, Your Way*

# 2016 ANNUAL REPORT TO THE COMMUNITY

# 2016 BOARD OF DIRECTORS



## MISSION

To assist and advocate for each person to have supports they want and need:

- To exercise control and authority over their lives
- To live a life of freedom, opportunity and relationships as family, friends and neighbors
- To share in full community membership and citizenship

## VISION

People will fully participate in their communities and have a quality of life which comes from freedom and its responsibilities, the authority to make their own life decisions and the financial resources to implement them.

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*Vice Chairperson*

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Annette Downey  
*Executive Director, Oakland County*

# PRESIDENT'S LETTER



## Dear Friends and Colleagues:

The year 2016 brought many issues and controversies, perhaps more than many decades of the past. Irrespective of your personal viewpoint of good or bad, one side or the other, what your personal feelings are like, we all need to be mindful of the value of each and every human being. We need to look beyond. We need to see the positives in the human spirit and grow toward a central common ground.

All of us, not just some, need to individually take a position of human decency toward one another. The time for that is now, not later. Everyone can demonstrate kindness, love, understanding and good deeds that encourage others to do the same. Do something good today-- and repeat daily. Make every day one where you practice "random act of kindness".

It is a powerful feeling to do good to others. Some say "giving back", others use "pay it forward" and such. As a society, we are fortunate to live in a country that has a Constitution that promotes equality, opportunity and freedom for all of its citizens, and we need now to recognize how we can be an agent that brings those words to life.

Community Living Services, our Board of Directors, our funders, our providers and their staff and our own employees practice these values each and every day. Our mission includes the promotion of supporting people to have freedom and opportunity—to have the authority and support to create a life they want. The drive and passion for people with disabilities who historically have been marginalized, devalued, neglected and dismissed is our common ground. It makes our jobs not a job at all when you love what you do.

Particularly this past year there were some abhorrent and repugnant words spoken from audio tapes about people with disabilities. There were also equally repulsive words and statements said about African Americans, women and those in their senior years. No matter when they were made or who said these hideous statements, we saw public outrage. We combined our voices in disgust. These are actions we need to take to demonstrate that "We the People" means everyone.

**Warm Regards,  
Jim Dehem, President and CEO**

## SUCCESS STORIES



### PARTNERSHIP SECURES EMPLOYMENT FOR MANY PEOPLE

Inkster resident Jerome has been working at First Choice Windows for a few months and every time he talks about his job, his face lights up. "I work with a team and everyone has a job to do. I work with glass cutters, framers and part of what I do is smooth the edges of the glass so it fits in the frame. We work on an assembly line. I love my job!" said Jerome.

The job at First Choice was a collaborative effort between Michigan Rehabilitation Services, Detroit Wayne Mental Health Authority, Services to Enhance Potential and CLS. It's called the *Joint Innovative Project: From Workshop to Integrated Employment*. These four agencies are partnering to graduate people from long term experience in sheltered workshops to integrated community-based work.

"This partnership is working very well," said MRS Vocational Rehabilitation Counselor Lisa Bartley. "We were happy to be approached to work on this collaborative effort with the other agencies. MRS is dedicated to employing people and making sure they have all of the available resources to be successful in the community."

After going through the STEP Job Readiness Phase, Jerome was well prepared for the job interview at First Choice. "He worked as an unpaid intern, learning how to run all of the machines until the company felt he was ready to bring on board as a paid employee," said STEP Job Developer Kim Keezer.

"The people I work with make sure we get the job done right and on time," said Jerome. "*I look forward to working hard and saving my paycheck but the best part of the job is my team. The people that work there are great and that makes all the difference to me.*"



### RIDING THE SLOPES AT MT. BRIGHTON

"I got to do something that I have dreamed about for years!" For decades, Dearborn resident Rebecca had the desire to ski but because of her disability and using a wheelchair, it's been a challenge to find qualified people that could help. But now, the ski instructors at one local resort made her dream come true.

"Mt. Brighton has an adaptive sports program where two instructors worked to get me on the slopes and ski for the first time in my life," said Rebecca. "I wanted to ski in high school but wasn't able to because I was on supplemental oxygen during the day. My health has changed since then; I don't need the oxygen right now so when a friend told me about Mt. Brighton's program I wanted to give it a try."

The lesson was three hours long as the instructors worked with Rebecca on fitting and getting her safe and secure in a double ski which included a small seat for her. "I got to go on a hill that was a little more challenging than the bunny hill. I felt real secure and stable. I wasn't nervous, it was thrilling."

Rebecca says she will definitely try this experience again when she finds some time. She is currently working at the University of Michigan as a Research Area Specialist Associate. "I enjoy the research I do at the U of M" which is also where she received her Master's degree in Social Work.

When she's not working, researching or skiing down the slopes, she likes to relax and have fun at her neighborhood Applebee's. "*My friend and I enjoy Wednesday 'Trivia Night'. But you better watch out for us, we're pretty competitive and all about winning the gift cards.*"

## SUCCESS STORIES



### I LOVE MY JOB!

Wayne resident Kavon is a basketball player, mentor and employee at HYPE Western Wayne, a fitness facility in Wayne. He has been working in the maintenance department for six months. "I enjoy working on the crew and learning new things about the place. I like being around recreation centers because I love sports," said Kavon.

When he was looking for a part-time job, his CLS Supports Coordinator connected him with STEP and MRS. He met with a Job Coach and interviewed at HYPE. At first, he worked there as an intern until he was hired on a part-time basis. "He had a job coach for about a month until he learned his responsibilities. He struggled a bit with learning how to prioritize tasks but now he's on his own," said mom, Felicia.

The HYPE Center is close to his home so most days when the weather is nice Kavon can ride his bike to work. "I'm pleased with his job. It gives him independence, responsibility and a steady paycheck," states Felicia. "I like spending my paycheck on shoes. I have a lot of shoes," said Kavon.

When he isn't making money, he loves to play point guard and be a mentor to his fellow athletes. "*Some of them look up to me so I have to make sure I'm doing a good job and have patience when I'm teaching them the game.*"



### MY PAST DOESN'T DEFINE ME

Pontiac resident Rommel just celebrated his 30th birthday, a milestone for him as he has come so far from where he started. "I have an incredible past that includes beatings, burns, and bullying but I have overcome those obstacles and am moving forward with my life."

Rommel's mother has a substance use problem and wasn't able to care for him so he was placed in foster care several times. He also lived in many youth group homes until he turned 18. That's when a social worker told him he would probably end up strung out on drugs, in prison or dead. Thank goodness he didn't listen to those negative words and today has proven her and everyone else wrong! "I have re-connected with my father and we talk every day. I am so thankful for that."

Currently Rommel volunteers at a day care center and is very involved in his church as an usher and a member of the Praise and Worship team. He hopes to obtain his GED soon so he can become a certified Peer Mentor. He knows how to advocate for himself and others and his enthusiasm and encouragement which are absolutely contagious make him a perfect fit to mentor others. "I've been through some stuff but I now live for today and I have hope for my future." "*I have a strong faith in Jesus Christ. He has given me new life and I want others to see it is possible to rise above and live a successful life. I am saved, sanctified and have been set free.*"



# A YEAR IN PICTURES



WDIV-TV personality Jason Carr hosted the annual Evening with Friends fundraiser seen here with award winner Mariam Khan.

CLS hosted its first Resource Open House which attracted parents, caregivers and community members.



A statewide legislative luncheon was a great way for advocates to meet their lawmakers. Seen here is State Senator Hoon-Yung Hopgood.



Michael was honored with the Take Your Legislator to Work Day award, seen here showing his State Rep. Kristy Pagan how to mop a floor at his place of employment Old Navy.



John testified to legislators about how Section 298 would take away his independence.

The Wayne Farmer's Market was a good place for several small business owners to sell their products.



Stephanie was recognized by the Oakland County Community Mental Health Authority for her outstanding advocacy efforts.



Yash, seen here with his parents, was presented with the Director's Award by the Oakland County Community Mental Health Authority.



The annual Walk a Mile in my Shoes Rally brought thousands of advocates to Lansing to fight for disability rights.

# WAYNE COUNTY TRAINING DEPARTMENT REACHES RECORD NUMBER IN 2016

The CLS Training department plays an active role in equipping thousands of people with the tools they need to be successful and assist people receiving services from CLS. This past year was a banner year as the department was responsible for training, educating and credentialing approximately 5,885 people. These trainings include direct care staff sessions, various staff 'Lunch and Learn' events, as well as inviting guest presenters to train employees. Also under the Training department umbrella are the Peer Mentors who continue to encourage and support people receiving services.

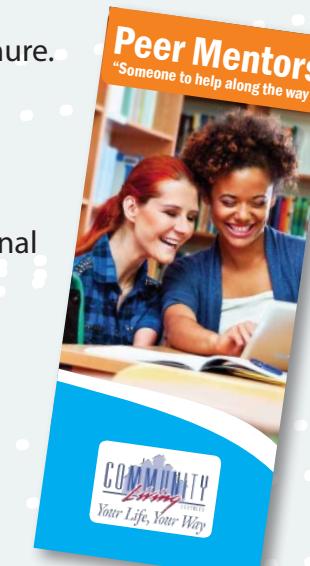
## Peer Mentors Emma and Shawn Taking on the World!

In 2016, Emma and Shawn became Certified Peer Mentors which means they support, mentor and assist people receiving services to achieve community inclusion, participation, independence and productivity. Michigan is unique in that it offers such services for people with intellectual and developmental disabilities. Both women were required to complete an internship of over 100 hours.

"I enjoyed the internship but was anxious to get started one on one with people," said Emma, who is the author of a book titled, *Bittersweet*. She is also involved with the DWMHA Evolve group which is an interactive performance troupe comprised of people receiving mental health services.

Both women also testified earlier in the year against Governor Rick Snyder's budget addition of Section 298. "It was my very first time testifying but I really felt compelled to let them know that the system they wanted to set up would not suit my needs," said Shawn. "I was nervous but I went ahead and gave it my best." And because of that testimony and input from thousands of advocates and advocacy organizations, Section 298 was removed from the budget.

Also in 2016, Shawn chaired a committee of Peer Mentors who created a brochure. The brochure was designed to show people what is possible with the help of a trained and certified mentor. Peers are encouraged to hand the brochure out at community events.



The Peer Mentors are responsible for many educational opportunities, including planning a session for respected trainer and content expert David Pitonyak who taught a seminar focusing on working with people who have difficult behaviors. David kept the crowd of 80 people engaged for a daylong session.

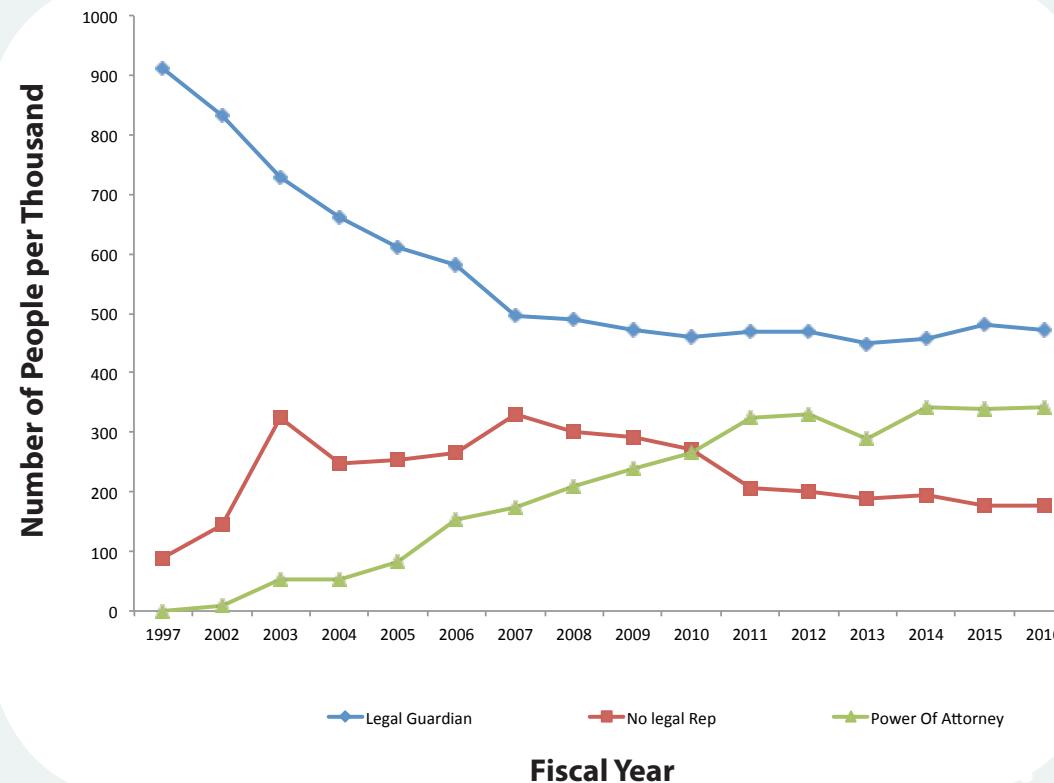


# FINANCIALS

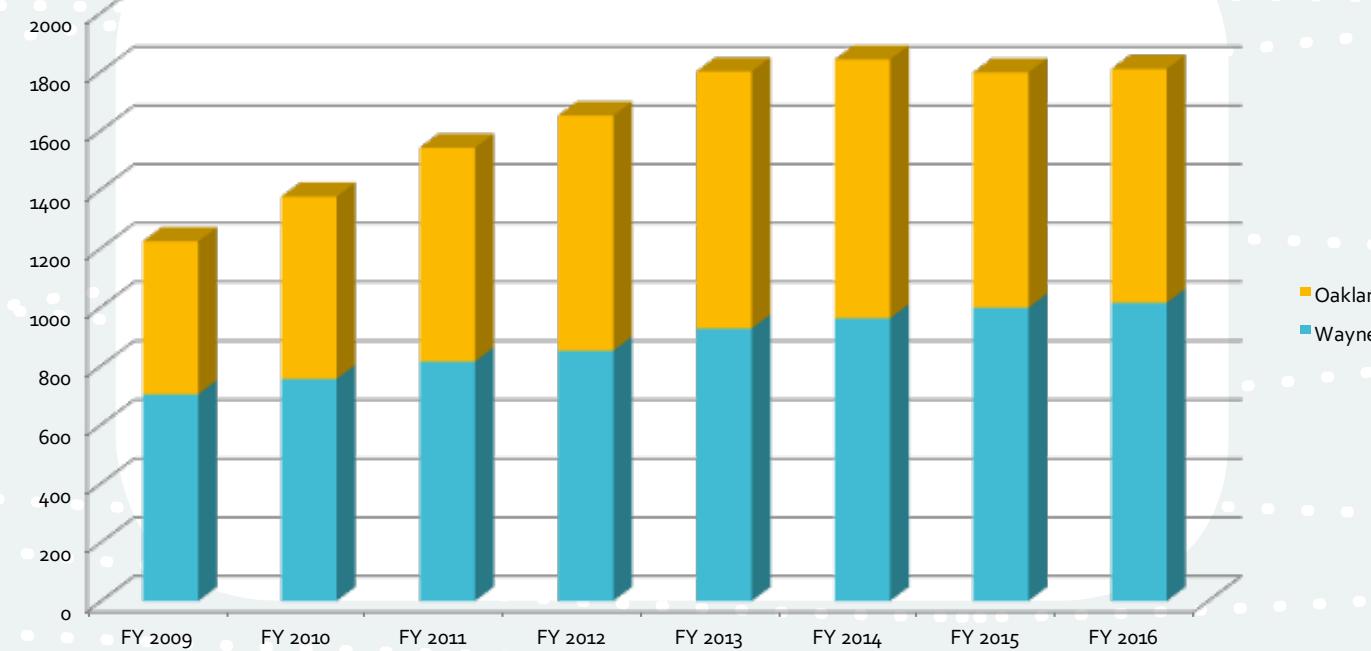
	2014	2015	2016
<b>REVENUES:</b>			
Community Mental Health Contracted Revenues	\$124,565,700	\$131,826,626	\$146,839,473
Carve-Out and Pass Through	7,032,606	1,045,118	1,072,287
Cost Settlement		5,493,649	842,409
Grant Revenues	162,601	142,371	141,732
Interest Income	7,531	8,204	5,573
Other Income	886,486	690,450	962,253
Extraordinary Income			
<b>Total Revenues</b>	<b>\$132,654,924</b>	<b>\$139,206,418</b>	<b>\$149,863,727</b>
<b>EXPENDITURES:</b>			
Salaries, Wages and Benefits	13,338,698	15,043,280	16,099,996
Professional Fees / Contracted Services	6,360,189	6,535,995	5,364,134
Administrative Expense	2,496,118	2,998,635	2,582,051
Occupancy	1,531,939	1,405,486	1,238,001
Provider Payments	100,289,391	100,142,540	107,489,893
Home Leases	2,187,992	2,192,845	2,089,317
Maintenance and Repair - Homes	1,229,172	1,105,793	1,132,945
Other Member Related	428,189	752,014	4,138,746
Day Programs / Vocational	9,697,100	8,635,823	9,366,737
Depreciation	480,085	210,641	123,278
Other Expenses	80,967	34,333	34,640
Extraordinary Expense / (Contra Expense)			
<b>Total Expenses</b>	<b>\$138,119,840</b>	<b>\$139,057,385</b>	<b>\$149,659,738</b>
Change in Net Assets	-5,464,916	149,033	203,989
Net Assets / (Deficit) Beginning of Period	\$8,352,397	\$2,887,481	\$3,036,514
Net Assets / (Deficit) End of Period	\$2,887,481	\$3,036,514	\$3,240,503
Average Per Member Per Month Revenue (PMPM)	2,652	3,046	3,146

## SUPPORTED DECISION MAKING

Community Living Services  
Wayne Division



## SELF-DETERMINATION GROWTH IN INDIVIDUAL BUDGETS



## SYSTEMS TRANSFORMATION – RIGHT OF TENANCY

12 Year Trend

